

Technical Bulletin

Product:	2WIN/2WIN-S/2WIN-S <i>Plus</i>
Date:	2024/05/30 (May 30th, 2024)
Bulletin number and title:	36 – New Skia software release 5.6.2
Issue has a relevance for the device safety:	NO
Field Safety Corrective Action:	Not required
Issue has a relevance for the device performance:	YES
Reason:	New 2WIN software version
S/N affected:	All
Scope of notice:	All Distributors/Other
Service time:	Less than 5 minutes for software update procedure
Service parts:	Full-system-5.6.2
Description:	See next page/s
Required action:	Update recommended
Hardware compatibility:	All
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Summary of changes and bugs fixed in Skia SW version 5.6.2

- Fixed bug on “mailPrinting” feature: now again available with Gmail, Yahoo, etc.
- Fixed bug on OTA: now the automatic updated is available again.
- Fixed several bugs on PDF reports and related translations.

Known bugs

- When a Menu item triggers a “spinning wheel”, whether pressing BUTTON B (print) the screen might freeze with a bugged image.

IMPORTANT NOTE: it is not possible to downgrade 2WIN’s software to a previous version.